



WISEORIGIN

APPRENTICESHIP

IT SOLUTIONS TECHNICIAN LEVEL 3

www.wiseorigin.co.uk

COURSE OVERVIEW

A Level 3 IT Solutions Technician course is designed for individuals seeking to develop, implement, and maintain IT solutions. The role involves solving technical challenges and improving existing functionality to achieve measurable business efficiencies. Participants will learn to identify root causes, consider alternatives, and design solutions that integrate seamlessly with existing systems, addressing both technical and organisational needs.



Level 3



Online



13 Months



End Point Assessment



WHO IS IT FOR?

This program is perfect for aspiring IT solutions technicians, career changers or students looking to gain practical experience in IT solutions development. It helps beginners understand the full solutions lifecycle, from requirements gathering to testing, implementation, and ongoing support. By working on real-world challenges, participants will develop critical skills in software, hardware, and system design.

Various job types include:

- ▶ Junior devops engineer
- ▶ Junior IT support technician
- ▶ Junior IT systems support
- ▶ Junior database technician
- ▶ Junior applications support
- ▶ Junior IT assistant

Course content:

- ▶ Work within a structured role and defined processes to effectively contribute to solutions development projects.
- ▶ Apply prioritisation methodologies to manage workloads, ensuring tasks and projects are completed on time.
- ▶ Research existing systems and contribute technically to design and implement tested solutions that meet business and project needs.
- ▶ Test solutions thoroughly, apply security measures, manage data securely, and stay updated with technological developments to enhance skills and career growth.



Qualification upon achievement – IT solutions technician Level 3 Apprenticeship

HOW WILL THIS BENEFIT YOUR BUSINESS?



ENHANCED EFFICIENCY

IT Solutions Technicians design, implement, and maintain tailored solutions that streamline business processes and improve operational efficiency.



COST-EFFECTIVE SOLUTIONS

By evaluating alternatives and considering economic impacts, they provide value-for-money solutions that meet business needs.



IMPROVED SECURITY AND COMPLIANCE

Technicians ensure secure data management and adherence to legislation, reducing risk and safeguarding business information.



PROACTIVE PROBLEM SOLVING

They address root causes of issues, ensuring long-term solutions that improve system reliability and minimise disruptions.



ONGOING INNOVATION

Continuous learning and adapting to new technologies ensure businesses stay competitive and up-to-date with industry advancements.

HOW WILL THIS BENEFIT STUDENTS ?



PRACTICAL EXPERIENCE

Students gain hands-on experience in developing, testing, and maintaining IT solutions, which is valuable for their career.



IN-DEMAND SKILL

The role equips students with technical expertise in IT systems, architecture, and security, making them highly employable.



PROBLEM-SOLVING ABILITIES

Students develop critical thinking skills by identifying and addressing root causes of issues, enhancing their analytical capabilities.



INDUSTRY-RELEVANT KNOWLEDGE

Exposure to real-world business challenges helps students understand how IT solutions drive business success and improve efficiency.



CONTINUOUS LEARNING

Students are encouraged to stay current with technological trends, ensuring their skills remain competitive and relevant in the fast-paced IT field.